

# Department of Water and Power



# the City of Los Angeles

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July 12, 2006

Dear LADWP Customer:

The Oaks area has recently experienced a number of power outages. LADWP is committed to increasing the reliability of this area to acceptable standards. To that end, LADWP has investigated and determined this area has recently experienced outages related to failures of underground cables. In an effort to keep the neighborhood in service, a neighboring circuit was used to power customers affected by this outage. Unfortunately, when the weather got hot, the neighboring circuit overloaded and caused three additional outages on June 3, June 28, and July 1, 2006. The circuit also had an outage related a palm frond earlier in the year.

Since these outages, the cables have been repaired and the circuit is back to normal condition. We have determined that the majority of the outages were caused by current overload. To that end, LADWP is currently designing cable and conductor upgrades which will increase reliability and capacity to the system in your area. The attached map shows work that is currently in the design phase. Note that construction is complete in the area designated by circles 1 and 2, which in itself results in increased reliability to the neighborhood.

LADWP expects the design portion of this extensive project to be complete by September 2006, and construction will begin before the end of this calendar year. Construction is expected to be lengthy because of the need to keep the neighborhood in service and will have an impact on traffic flow on the affected streets. Once the design is complete and we have a better idea of the time this upgrade will take and the potential traffic impacts, a neighborhood meeting will be held to refine the construction plans to minimize the overall impact on your community.

In addition to the cable upgrades, the LADWP will be upgrading transformers at several locations, trimming trees adjacent to the distribution lines, and increasing the frequency of electrical inspections in your neighborhood.

I do apologize for the inconvenience the interruptions in service have caused. If you have any questions or if further information is required, please contact Winifred Yancy, Governmental Representative, at (213) 367-0025.

Sincerely,

Enrique Martinez  
Chief Operating Officer - Power System

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111 North Hope Street, Los Angeles, California 90012-2607 Mailing address: Box 51111, Los Angeles 90051-5700  
Telephone: (213) 367-4211 Cable address: DEWAPOLA

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